



Greenbacker<sup>SM</sup>

GREENBACKER  
230 Park Ave, Suite 1560  
New York, NY 10169  
[www.greenbackercapital.com](http://www.greenbackercapital.com)

## GREENBACKER PRIVACY NOTICE

### General Information

#### What Personal Information Does Greenbacker Collect?

##### Information Provided By You

- Contact information – Our Sites may provide you with opportunities for providing us with your contact information in connection with general inquires customer servicing requests, and to learn about our services. This includes, but is not limited to signing up for our newsletter, requesting information regarding a renewable energy project or equipment for sale, or shareholder servicing requests. We may collect your name and any contact information that you provide.
- Account information: Our Sites may provide you with the opportunity to create an account. By creating an account, you may provide us with your name, company, phone number, email address, and a unique username and password.

##### Information Collected Automatically

Information we collect from your interactions with us – when you interact with our Sites, we may collect technical information associated with the device you use, such as the type and model, system language, browser type, geographical location and operating system. We may also collect technical identifiers that identify the device you use, such as your Internet protocol (IP) address, IDFA (identifier for advertisers) and other unique identifiers. We may also process information about what you do on our Sites, such as how long you visit, what links you click on, what pages you visit, how many times you visit a page, heatmaps and scrolls, and how long it takes for you to come back. To collect this information, we may use cookies and web beacons, and other similar technologies, including Google Analytics. While we do not use such information to engage in online targeted advertising, we do use this information to improve our Sites.

Google Analytics: We use Google Analytics as described [here](#). You can prevent your data from being used by Google Analytics on our websites by installing the Google Analytics opt-out browser add-on. If you have accounts with third-party providers, you may be able to control your ad preferences through your account.

To learn more about cookies, please visit <https://allaboutcookies.org>. As of the “Last Updated” date below, there is no commonly accepted response for Do Not Track (DNT) signals initiated by browsers. To prevent the use of cookies, your browser may have a DNT option in its preferences. If you turn tracking off, we can still identify a device, but we do not keep track of which websites it has been to. Although most web browsers are initially set up to accept cookies, if you prefer, you may decline the placement of a cookie on your hard drive by using the appropriate feature(s)



of your web browser software (if available) to delete the cookie. Please understand that certain areas within this Sites may not function properly if the web browser does not accept cookies.

### **How We Use Your Information**

Greenbacker may use your information, including your Personal Information, for a variety of business purposes, including to:

- Provide the features and services available through the Sites;
- Provide and improve our investment services, including evaluating potential investments and managing existing investments;
- Process and respond to your requests or to send you other communications;
- Perform statistical analyses and internal research so that we may improve our Sites or to develop and demonstrate new products and services;
- Resolve customer service and technical support issues or other inquires or disputes;
- Comply with legal obligations or legal process;
- Comply with, make claims relating to, or enforce legal rights or obligations, legal process, our policies, government requests, or prudent security or business practices.
- Monitor for and protect against or prevent fraud or other unauthorized or illegal activity; and/or
- Protect the security and integrity of our organization, investors, Sites, and service providers.

Please note that we may combine information that we collect from you and about you (including automatically-collected information) with information we obtain about you from our vendors and other third parties, and use such combined information in accordance with this Policy.

Your Personal Data is only processed for as long as needed to achieve the purposes listed in this section or up until you withdraw your consent for processing. Greenbacker will de-identify or delete your Personal Data when it is no longer necessary for the purposes outlined in this section, unless there is:

- An overriding interest of Greenbacker or any other third party in keeping your Personal Data identifiable; or
- A legal or regulatory obligation or judicial or administrative order that prevents Greenbacker from de-identifying your Personal Data.

### **How We Disclose Your Information**

Greenbacker may share and disclose your information, including Personal Information, under the following circumstances:



- With third parties that provide a variety of services on our behalf, including hosting, data management, data storage, and analysis;
- To comply with law, a court order, or other legal process, or in connection with a legal investigation;
- As may be necessary to protect the rights and interests of Greenbacker, our affiliates, third party service providers, and our and their respective employees, clients, users, or any other person or entity;
- To enforce any applicable terms and conditions and/or other agreements;
- In the event of a transfer of ownership of Greenbacker, merger or other similar transaction (including one in connection with any bankruptcy or similar proceedings); in aggregated or other non-personally identifiable form; and/or
- In accordance with your consent.

Greenbacker does not trade, share, or sell information that you provide to us with other organizations who intend to use it only to market their products or services to you. Further, Greenbacker is not and cannot be responsible for the activities or privacy policies of any third party with whom your Personal Information is shared.

### **What Choices Do I Have About My Personal Information?**

Greenbacker values your privacy and strives to provide you with choices regarding the handling of all Personal Information you choose to provide to us. You may choose not to provide us with your Personal Information if you are uncomfortable with our practices, as set forth in our Privacy Notice.

If you sign up for marketing communications from us and you now wish to unsubscribe, you may do so by clicking on the “unsubscribe” link provided in the communication. Please also note that unsubscribing from future marketing-related messages does not prevent Greenbacker from sending you administrative messages, as applicable.

#### **Children’s Privacy**

The Sites are not intended for children under the age of 13 and we do not knowingly collect personal data from anyone under 13. If we become aware that we have collected personal information (as defined by the Children’s Online Privacy Protection Act) from children under the age of 13 without valid parental consent, we will take reasonable steps to delete it as soon as practicable.



## **Security of Personal Data**

We use appropriate security measures on the Site and within Greenbacker that are designed to safeguard your Personal Information under our control. Greenbacker shall use reasonable administrative, technical and physical security controls to protect your Personal Information. While Greenbacker protects your Personal Information, the confidentiality and security of any communication or material transmitted to or from the Site cannot be guaranteed to be 100% secure at any time. Any transmission of your information is at your own risk. We strongly encourage all users to be careful and responsible about what you choose to provide online. If you have any reason to believe that your interaction with Greenbacker through this Site is no longer secure, please immediately notify us using the “Contact Us” section below.

## **Contact Us**

Greenbacker welcomes your questions and comments about this Privacy Notice or the use of your Personal Information. Please email us at [generalcounsel@greenbackercapital.com](mailto:generalcounsel@greenbackercapital.com) with any questions or comments.

Last Updated: September 2022

